

# Managed Identity and Access

We provide easy and secure access  
for your workforce







Balancing user access with robust security is a growing challenge for enterprise IT teams. The rise of remote work complicates enabling a dispersed workforce to securely access critical applications. Cloud adoption and the proliferation of SaaS tools, combined with the need to manage access across multiple passwords, frustrates employees and strains IT support resources.


Struggling with the ever-increasing number of users and applications, IT teams often resort to time-consuming, error-prone methods of manual provisioning and de-provisioning, leaving security gaps. Furthermore, the ever-present Bring Your Own Device (BYOD) trend adds another layer of complexity.

Telstra Managed Identity and Access provides you with a central and robust Identity Access Management cloud platform that enables efficient user management while safeguarding your data.


## Telstra Managed Identity and Access capabilities


 <p><b>Single Sign-On (SSO)</b></p>	 <p><b>Multi-Factor Authentication (MFA)</b></p>	 <p><b>Universal Directory (UD)</b></p>	 <p><b>Adaptive Multi-Factor Authentication (MFA)</b></p>	 <p><b>Lifecycle Management</b></p>
 <p><b>Workforce Identification</b></p>	 <p><b>Access Gateway</b></p>	 <p><b>Advanced Server Access</b></p>	 <p><b>API Access Management</b></p>	

## Key Features

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**Enhance Security**  
Manage user identities and access. Help prevent unauthorised access, reduce the risk of data breaches, and protect sensitive information.
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**Simplify Compliance**  
Enforce access controls, maintain audit trails and provide reports that allow you to demonstrate compliance to industry standards.
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**Efficient Privileges Management**  
Control access efficiently via a centralised platform without navigating through specific applications. Helps reduce the potential for human error.
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**24x7x365 Security Monitoring**  
Proactively detects and prioritises security incidents round the clock with actionable alerts from our Telstra Security Service Centres.
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**Outcome-based**  
Our consultative approach ensures we understand your business priorities and required outcomes from a managed service.

## Key Benefits

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**Enhance User Experience**  
Eliminate the need to remember multiple passwords for different applications. Manage your profile, reset passwords, and request access - all on your own, without waiting for IT.
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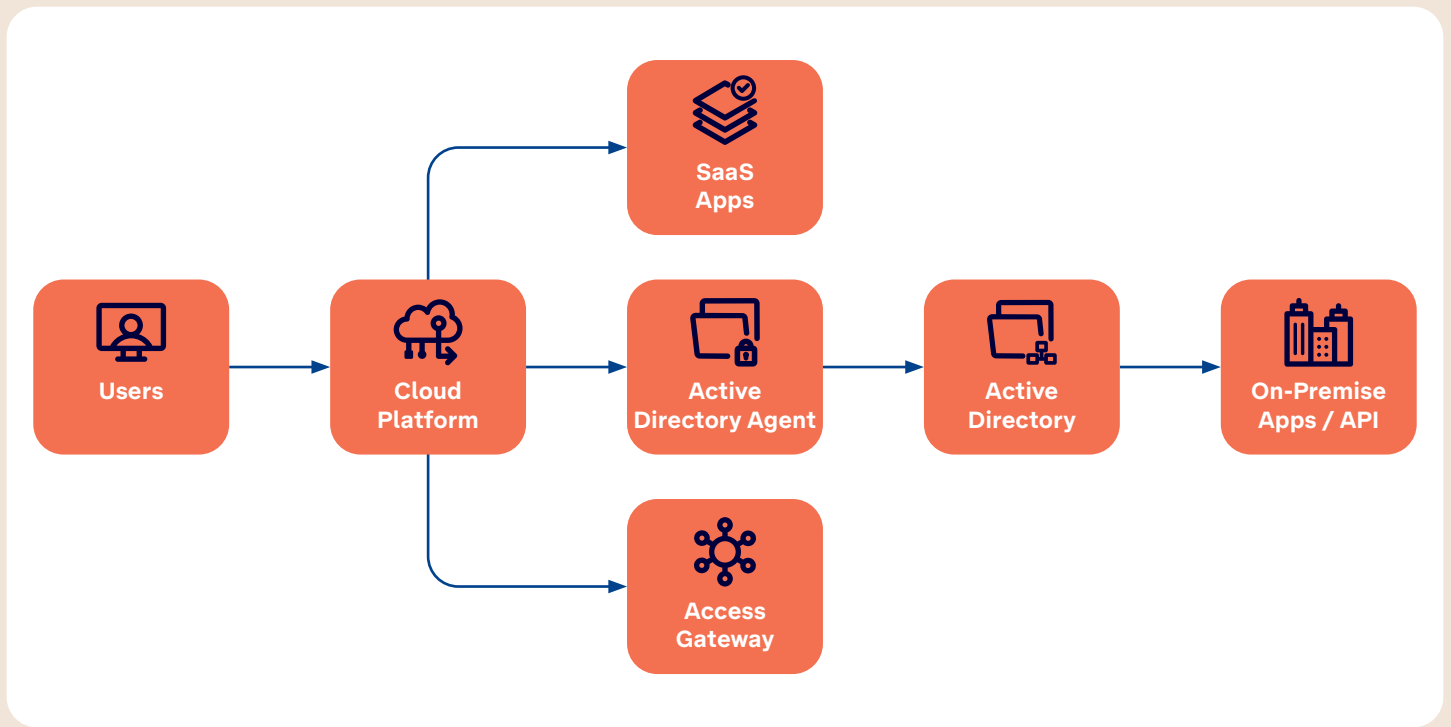
**Full Visibility**  
Gain complete oversight of who has access to your resources, ensuring only authorised users can access sensitive data.
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**Enhance Security Operations**  
Our Telstra Security Service Centres (TSSC) can integrate and support your existing organisation's capabilities.
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**Reduce Costs**  
Reduce helpdesk tickets and minimise the financial impact of security breaches.
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**Grow and scale at speed**  
We offer scalability and flexibility to help you drive growth and support your evolving needs.

## How does Telstra Managed Identity Access work?



### 1 Cloud Platform

- It serves as the engine to execute functions such as SSO, MFA, LCM, OAG, Workforce and etc.
- Allow users to login to the identity cloud platform.

### 2 Active Directory Agents

- Agents service as a bridge between an organisation's on-premises network and the identity cloud.
- Facilitating secure and seamless integration of identity and access management (IAM) capabilities.

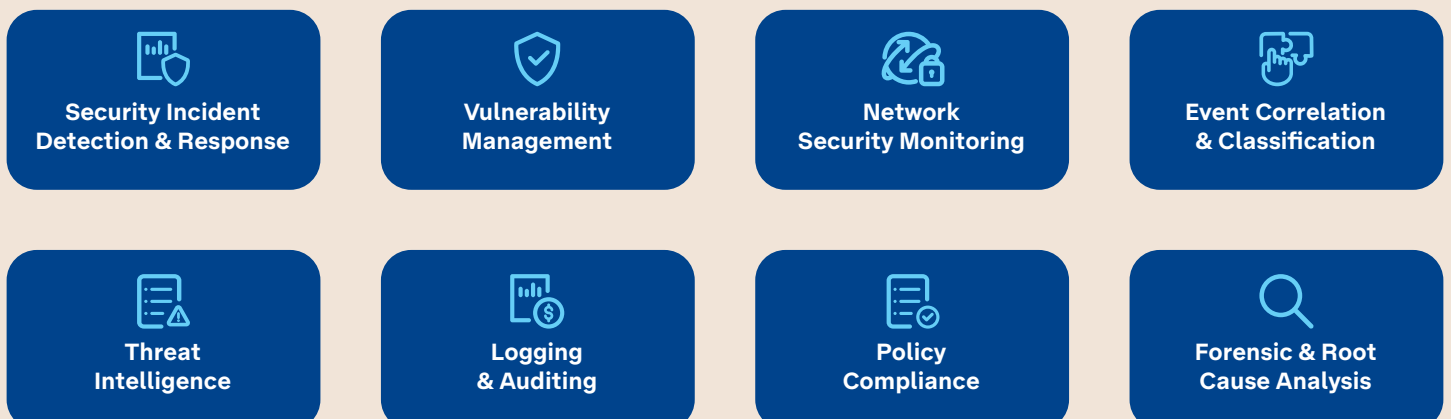
### 3 Access Gateway

- A component of the identity and access management platform that securely connects users to on-premises web applications and APIs.
- Extending the authentication and authorisation capabilities to an organisation's internal network resources.

## Delivered and managed by Telstra Security Service Centres

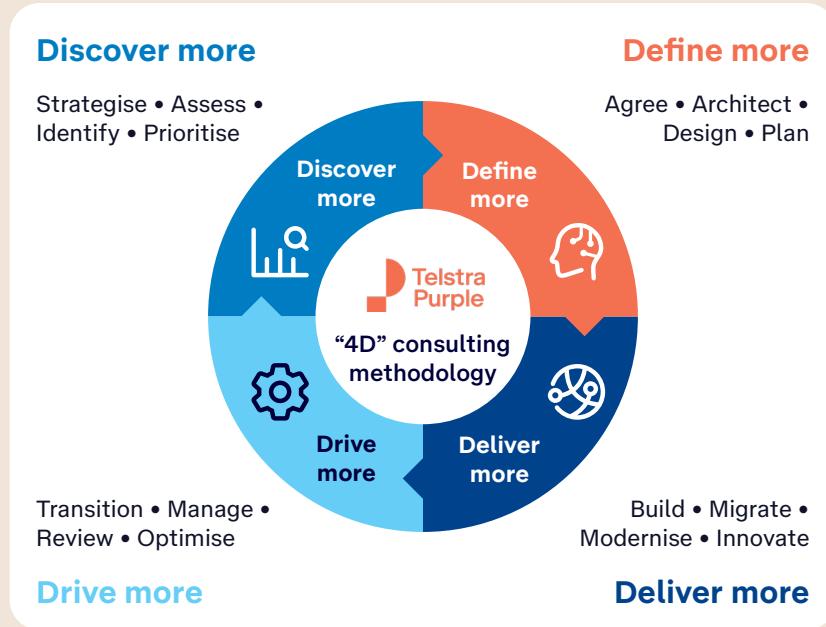
Telstra Security Service Centres (TSSCs) are equipped with the capabilities and experience to deliver Managed Security Services, helping you to stay ahead of cyber threats 24X7X365. We are committed to delivering the highest levels of service and support.

### Telstra Security Service Centres Capabilities



# Our Approach to Safeguard Your Business

Our proven consulting methodology has helped global customers to safeguard their business and achieve their desired business outcomes.



## What we'll do

-  Logical and pragmatic approach to solution adoption and deployment, helping your business to navigate the complexities of security.
-  End-to-end solutioning that grows as your business does. Understand your security needs and design tailored services, managed by our experts.
-  Provide clear visibility of your solution functions and any risks we might encounter along the way.
-  Contextually-mapped and strategically-built around your specific threat profile to enable swift identification and resolution.

## Business is everywhere. Security should be too.

### Your business needs to be secure.

To help you achieve this, Telstra International offers multi-layered, modular security services designed to meet confidentiality, integrity and availability.

Our deep experience and expertise empower you to navigate the complexities of the digital business landscape and help develop a comprehensive cybersecurity strategy to address your critical business priorities.

Our experts can help optimise your security posture to protect your business from cyberattacks, satisfy industry compliance, as well as customer and shareholder requirements.

## Why Telstra International?

### Expertise and Experience



Our deep experience and knowledge of security frameworks such as NIST, GDPR and SOC 2 enable us to design and implement robust and effective solutions that align with your industry, compliance requirements, and risk management objectives.

### Strong Alliance Ecosystem



We bring together the strengths of our partner alliances with global technology leaders in our ecosystem to support you.

### Proven Consulting Methodology



Our Telstra Purple "4D" Consulting Methodology has helped many global customers to strengthen their security posture.

### ISO/IEC 27001 Certified



Our technology, delivery and support processes are certified to the ISO 27001 Information Security Management standard.

Discover how Telstra Managed Security Services can help you to secure your business 24X7X365

Contact your Telstra account representative for more details

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