



Connections that matter



Connections...

Life is defined by the connections we make. From the spark of a business idea to sharing an experience with our community, from learning something that changes our thinking to meeting someone who changes our lives, connection is everything.

That is what Telstra International stands for. As one of the largest and most reliable subsea cable networks in Asia, we bring people and places together seamlessly and efficiently.



...that matter.

Our market-leading technology empowers meaningful connections via points of presence (PoPs) in close to 200 countries and territories, with access to over 60 satellites and more than 30 cable systems.

We maintain a strong technical presence in over 30 countries, including the Pacific Islands, ensuring our network is as efficient as it is reliable.

Proud history, bright future

Digital and Global Expansion
1990s

Entered USA and Europe markets, expanding international network into Vietnam, Cambodia, and Laos.

Launched PacRimWest and Tasman2 subsea cables linking Australia, New Zealand, and Hawaii.

From Voice Networks to Data Ecosystems

2000s

Opened offices in Hong Kong and Singapore as APAC hubs.

Launched Endeavour subsea cable linking Australia and the US.

Launched Australia-Japan subsea cable.

Superfast Internet

2010s

Integrated Pacnet Business Solutions China for direct, low-latency China connectivity.

Expanded operations in France, Germany and the UK for EMEA market.

Launched INDIGO subsea cable linking Australia and Singapore.

Launched Tasman Global Access subsea cable linking Australia and New Zealand.

The Digital Transformation
2020s

Partnered with pure-fibre ISP in the Philippines, forming Telstra Converge Inc.

Acquired Digicel Pacific, the biggest mobile operator in the South Pacific. Became part of the consortium that owns the Southern Cross NEXT Cable (SX NEXT), one of the first single-span express cables to connect Australia with the US.

The AI Revolution

2026 and beyond

Introduced Connected Future 30 strategy focusing on shaping the future of connectivity.



Shaping the future of connectivity

Bandwidth demand in the Asia Pacific region is doubling every three years, driven by AI, cloud services and digital transformation. Meanwhile, the rise of automation and edge computing are fundamentally reshaping our customers' connectivity needs.

Telstra International's subsea cable network is one of the largest in the region, and we're modernising it to deliver more seamless, personalised and proactive customer service experiences.

Our Connected Future 30 strategy aims to place us at the forefront of this new era, as the largest and most trusted connectivity partner in Asia Pacific.

Connected Future 30 sets our course to a highly autonomous, secure and resilient network. We're enabling automation and intent-based networking by embedding AI and machine learning in our network technologies, supported by strategic partnerships. We're also making our services more agile, enhancing customer-facing platforms, digitising workflows and reducing manual handoffs – all with the goal of meeting your growth priorities.

As the world continues to change, we'll continue evolve and innovate to provide the connectivity solutions you want. Because connections will always matter.

Diverse paths connecting major Asian cities including Tokyo, Hong Kong, Seoul, Taipei and Singapore



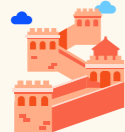
Network access extends to **>400,000** kilometres of cable length

Investments in **SEA-US; Taiwan-Korea**



Cable investments include **Japan- US; Intra-Asia; EMEA-Asia**

The first **Sino-foreign** joint venture with a cross-provincial **IPVPN** licence in mainland China



Access to over **30** cable systems, including 3 fully-owned (TEC, EAC and C2C)

No. 1 foreign telco in **South Korea & Taiwan**

No. 1 foreign subsea owner connecting into **the Philippines**

600+ DCs* across the globe, **one of the largest** integrated data centre footprints in Asia Pacific

*600+ data centres globally—owned by Telstra, managed directly, or provided through resale partnerships—supporting multi-cloud and hybrid environments



Over **70** years of excellence in international operations

We operate **three world-class teleports** (Hong Kong, Perth and Sydney) with access to partner teleports

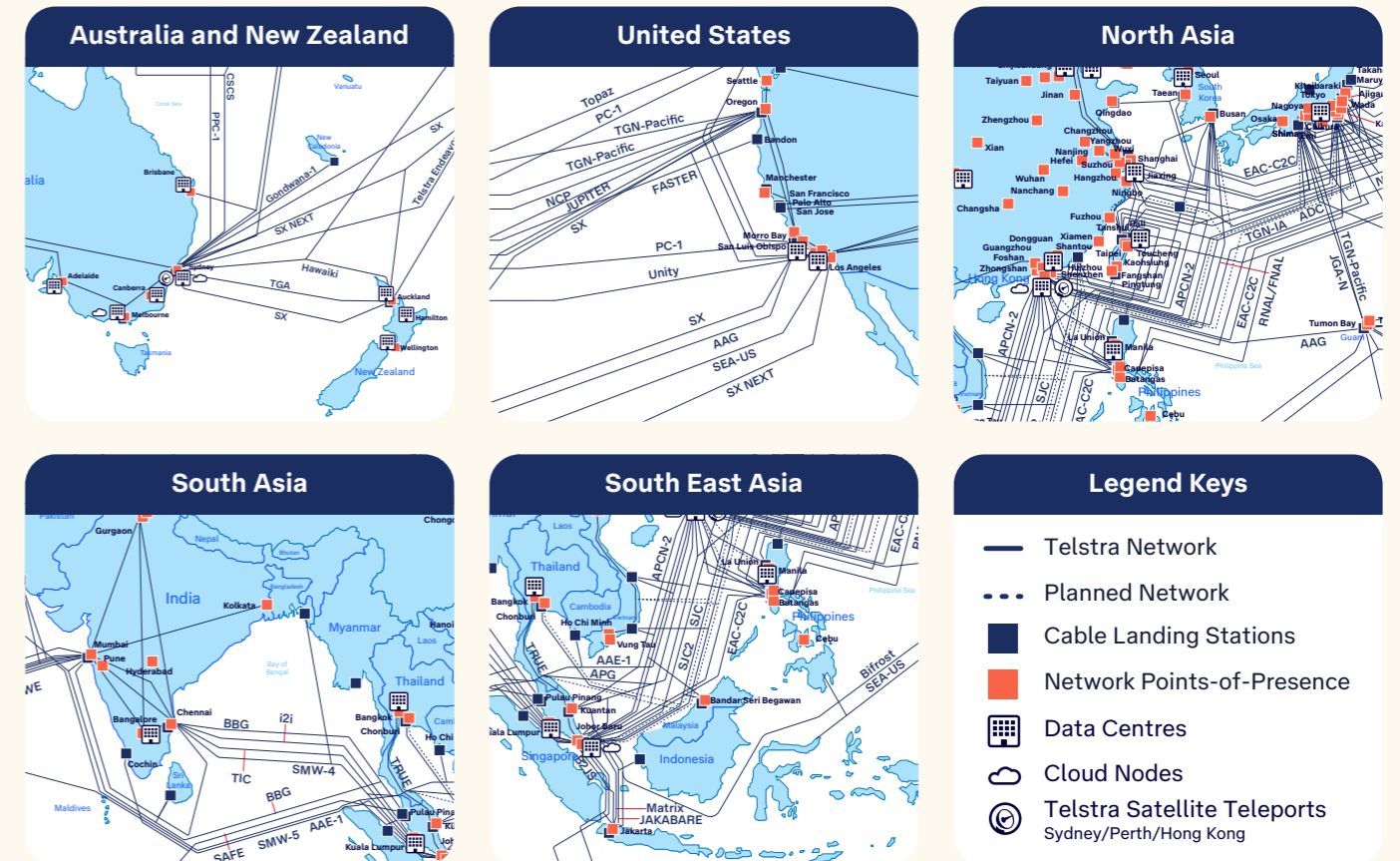
Connectivity through PoPs at close to **200** countries and territories

38 Cable Landing Stations across Asia, Australia and the USA



We connect your business across borders

We bring you access to transpacific routes, connecting the US to APAC via a diverse subsea network that encompasses Singapore, Hong Kong, Japan and India, and carries the majority of Australia's outbound traffic. Our three fully owned cable routes bring you high availability through Asia's key hubs on East Asia Crossing (EAC) and City-to-City (C2C) as well as from Australia to the US West Coast on Telstra Endeavour (TEC).



Map information effective as of January 2026

Connecting your business in China to the world

Telstra International has operated in mainland China for more than 16 years. We've built privileged relationships and our scale and expertise in China make us your trusted partner into this exciting market.

We are the first foreign company licensed to provide connectivity and carrier-neutral data centre services through our Telstra PBS joint venture and now operate more than 60 network PoPs across 35 key cities in mainland China.

A joint venture between Pacnet Internet (HK) Limited (established in 2008 and acquired by Telstra International in 2015) and Zhong Ren Xin Telecom Technology Co, Telstra PBS has been building network and data centres at scale for over a decade, offering smoother routes into one of the world's most exciting markets.

Delivering on promises with every connection

Empowering meaningful communication is a promise we make to each and every customer – a promise we deliver on as we work to align with their goals and ambitions.



Connectivity

Three wholly owned cable systems, plus access to over 30 cable systems, 38 cable landing stations and three world-class teleports.



Opportunity

Diverse subsea connections between major Asian business centres like Singapore, Hong Kong and Japan.



Expansion

600+ owned, operated or partner-operated data centres integrated across the globe.



Assurance

Over 70 years of multi award-winning excellence in international operations.



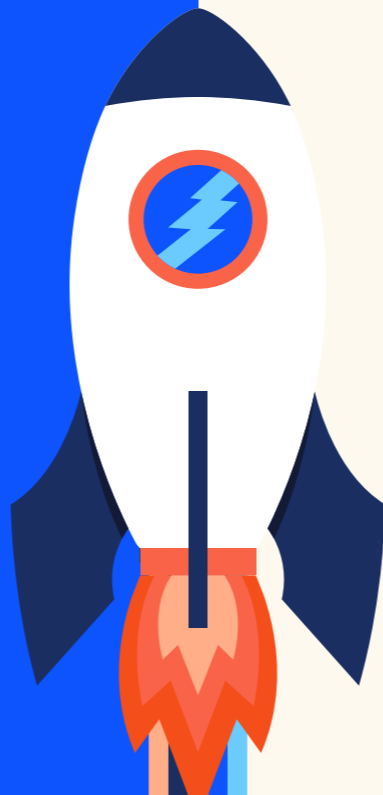
Reliability

Proactive investments in our subsea infrastructure that have significantly reduced failure rates in challenging environments.



Reach

Connectivity through PoPs in close to 200 countries and territories.



Making communications happen

Telstra International represents more than coverage: we make communication happen. As we do this, our approach focuses on four pillars: solutions, partnership, trust and innovation.



Solutions

Our products and services are designed to meet the increasingly complex needs of a fast-moving world. Through our market-leading network, strong partnerships and customer-focused flexibility, we provide solutions that help organisations to operate with confidence, whether locally, regionally or globally.



Partnership

Behind every meaningful connection is an ecosystem of teamwork. With over 25 partner recognition awards and more than 2,700 partner certifications and accreditations, we work alongside the world's top communications companies to deliver best-in-class connectivity for our customers.



Trust

Our track record spans over 70 years as a leading and award-winning connectivity provider. With technical experts based in more than 20 countries, we offer reliability across the globe – meaning you can trust us to make communication simple, swift and secure.



Innovation

We're constantly pursuing avenues that lead to more authentic and more immersive connections. Whether it's the latest in cable technology, our self-optimising network or investments in digital infrastructure, our innovations are always focused on the best connectivity outcomes.

Solutions

Enabling and empowering your business with our solutions



When you choose Telstra International, you're choosing market-leading digital infrastructure, over 70 years of global communications expertise and thousands of strategic partnerships with the biggest names in tech.

We draw on these competitive, integrated global capabilities to create tailored solutions to give you every advantage you need. From connecting growing enterprises to the world to boosting internet capacity in remote and underserved areas, we are your partner in growth.



SLA improvements

To ensure we meet our commitments to you, we are continually working to improve our service levels across the board.



Telstra Connect

This self-service portal enables our customers to manage all their Telstra products and services via a single digital platform.



Faster delivery

From broadcast media (heavy data transmission in real time) to high-frequency trading (for low latency), we have the right solution for your industry.

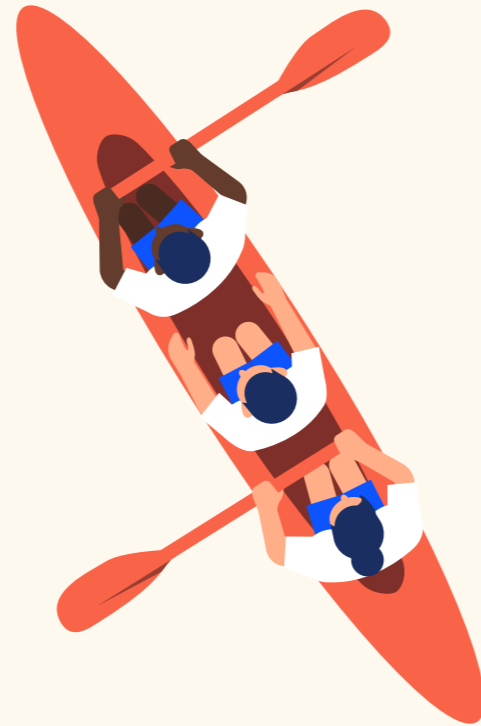
Solutions that create connections

Our global network infrastructure underpins an extensive suite of products and services for enterprise and wholesale customers.



Partnership

Delivering the best experiences for your success, together in partnership



Our team of highly trained technical professionals work tirelessly across more than 20 countries to meet our customers' needs through shared solutions – but we don't do this alone.

Our global alliances with like-minded technology companies enable us to help organisations achieve their ambitions – and more people than ever before to make connections that matter.



Expertise

Take advantage of specialists in solutions design in addition to delivery and management across networks, subsea services and data centre colocation – backed by more than 2,700 partner certifications and accreditations.



Local relationships

Experience smooth integrations through shared solutions with our partners Alcatel Submarine Networks, Ciena, Cisco, Colt, Digital Realty, Equinix, Google, Infinera, Korea Telecom, Meta, Netskope, NEXTDC, Palo Alto Networks, Singtel, Southern Cross Core Network, Superloop, Zscaler and more.



Global partners

Enjoy competitive and integrated worldwide services through a vast ecosystem of network and equipment suppliers.

Our global alliances

We bring the strength of our partnerships with global technology leaders to support you in driving successful digital transformation.



Global presence

One of the largest subsea cable networks in APAC, with access to over 30 cable systems, including three fully owned (TEC, EAC and C2C).



Global reach

Extensive business coverage, with a presence in close to 200 countries and territories.

Core digital infrastructure



Subsea system

Collaborate with consortium partners and marine engineering firms to design, deploy, invest and manage subsea cable systems.



Terrestrial connectivity

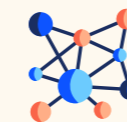
Extensive in-country fibre-optic backhaul network partners, connecting cities, towns, and regional hubs, forming the backbone for voice, data, and high-speed internet.



Optical transport layer

Strategic partnerships facilitate scalability, resilience, and automation by leveraging cutting-edge technology.

Building secure, resilient networks for global enterprises



Enterprise networking

Enterprise-premises equipment



Colocation services

Data centres and interconnection services



Enterprise security licence

Licence resell services

Trust

Trusted connections, proven results



Telstra International is trusted by individuals and enterprises alike to deliver connectivity. This has inspired us to go above and beyond for 70 years and more.

We have received numerous industry awards acknowledging everything from efficiency and innovation to transformation and inclusion. But the recognition we value most will always be positive feedback from our satisfied customers.



10,000+ customers

Our telecom and technology services are relied on by tens of thousands of customers around the world, including those from our global partnerships.



Customer endorsement and retention

Our Episode NPS score for Telstra Group in FY25 is +50, exceeding our target of +45. >65% of accounts remain with Telstra International over 5 years, up 5% in the past three years.



Information security

Our information security processes meet ISO/IEC 27001 standards, supporting the integrity of our data and services.

Our Environmental, Social and Governance (ESG) commitment

We believe it's people who give purpose to our technology – which makes it vital that we operate as a responsible business, respecting the people who put their trust in us as well as the places where they live.

To that end, we foster a diverse and inclusive professional environment. We work to reduce our emissions year on year, and we champion ethical business practices for ourselves and others.



Environment

We are working to reduce emissions from our operations and offset what we cannot cut. Our target is to reduce Scope 3 greenhouse gas (GHG) emissions by 50% by 2030 (from an FY19 baseline) and to date, we've achieved 37% reduction. We also support over 60 of our international suppliers in their carbon disclosures through a global disclosure system. Our efforts earned us an A-rating from Climate Active.



Social

At Telstra International, we foster a diverse and inclusive environment where all employees can thrive, and we've been proud to see our efforts recognised with industry awards in recent years.

Meanwhile, the Telstra Foundation supports community programmes that aim to improve education and digital inclusion outcomes.



Governance

We are committed to excellence in corporate governance, accountability and ethical behaviour in all our global operations.

Our values express what we stand for and guide the way we do things. We believe in responsible business practices and decision-making, and we carefully consider where and how we operate, taking cyber and environmental risks into account.

Engineering innovation for our tomorrow

As we envision a more connected future, Telstra International aspires to meet every challenge with a solution that not only meets but exceeds your needs. From the very latest in cable technology to a future-proof, AI-ready network, we're at the forefront of optimising for your requirements.



Network experts

Our highly experienced specialists support you wherever you operate.



Global recognition

Awards include Fast 10 2024 (WTA Top Operator Rankings) and Partner Innovation – Mid-Market 2023 (Channel Asia Innovation Awards).



New markets

Scale confidently with extensive global opportunities in Canada, across Europe and throughout the South Pacific.



Global network

Access PoPs in nearly 200 countries and territories, three subsea systems and landing stations across 38 sites, plus three teleports reaching more than 60 satellites. We're also the leading foreign telco in South Korea and Taiwan.



Connecting Asia

Tap into some of the world's most diverse paths, connecting major Asian cities, such as Tokyo, Hong Kong, Seoul, Taipei and Singapore, as well as transpacific routes from the US to APAC.



Strategic hubs

We continue to grow, adding new PoPs and routes in the Philippines, expanding IPVPN in China and cabling major South Korean data centres to global locations.

Building tomorrow's connections today

The digital world moves fast. That's why we partner with the world's best technology companies to help you stay ahead: not just keeping up with change but driving it.

Getting more from what works

We're improving our subsea cable network with cutting-edge, dual-vendor optical technology.

The results speak for themselves: 15-20% capacity improvements on key routes, hardware that doubles existing capability, and deployment times slashed from 100 days to just 14.

Smart partnerships, better outcomes

We're continually launching new facilities across markets. Whether you need full EPL and IPVPN services in Mumbai or EVPL capabilities in Miami, we can deliver.

We've also brought together data centre and interconnection partners like Equinix, Digital Realty and NEXTDC to provide you faster deployment and more flexibility.

Networks built for what's next

We're designing infrastructure that's ready for AI, machine learning and technologies we haven't even imagined yet.

Three things drive everything we build: rock-solid reliability, security, and the flexibility to adapt when your needs change.

Network as a Product

We're reimagining connectivity as a service that adapts to your business.

Our network becomes your competitive advantage: prioritised connectivity during peak demand, scalable solutions that flex with market changes, and the agility to pivot quickly when opportunities arise.

Regional Headquarters



Asia

Hong Kong

19/F, Telecom House
3 Gloucester Road, Wan Chai
Hong Kong

Singapore

Level 22, Manulife Tower
8 Cross Street
Singapore 048424

Americas

New York

30 Rockefeller Plaza
Suite 2010
New York, New York 10112

EMEA

London

5th Floor, The Crane Building
22 Lavington Street
London SE1 0NZ

Australia

Melbourne

242 Exhibition Street
Melbourne, VIC 3000

**Got a question?
Let's connect.**



telstraenquiry@team.telstra.com



telstrainternational.com



[linkedin.com/company/telstrainternational](https://www.linkedin.com/company/telstrainternational)

