



Managed Dedicated Servers



Focus on what's important. While Telstra International takes care of your servers, you can take care of your business.

A fast and reliable IT infrastructure is essential for all modern organisations. But it isn't necessarily what your business is all about. By letting Telstra International manage your servers, you can free up resources, time and money to concentrate on the more important things, like developing your business and winning new customers. Telstra can provide you with your own dedicated servers, hosted at our state-of-the-art UK data centres. Our comprehensive service includes full server management, performance monitoring, data back up and 24/7 support.

Benefits:

Full control over your own servers

Although Telstra takes care of the management and hosting of your server, you remain fully in control. The server is your own – not shared – and will be designed and configured to provide you with precisely the right level of performance for your demanding applications. We will then carry out all necessary management, system monitoring and maintenance tasks, freeing up your own IT staff to work on more strategic projects.

Reduced IT costs

Organisations that subscribe to Telstra's Managed Dedicated Server solution avoid the need to make large capital investments in IT equipment. Our service is available for a single, low-cost installation fee, followed by fixed monthly payments, that allow our customers to better manage their IT expenditure. Organisations also save money on IT resources, power and space, as they no longer have to accommodate, cool, manage and support their equipment in-house.

High fault tolerance and reliability

Telstra's customers benefit from our stringent Service Level Agreements that provide up to 99.9% service availability guarantees. All our servers include fault-tolerant disk arrays and have two power supplies from two independent power sources. Servers are also constantly monitored for failure and performance issues, and most components can be replaced without service disruption. For customers with high availability requirements such as a critical database as part of a larger solution, Telstra can set up multiple Managed Dedicated Servers as a cluster, so that if one unit fails others immediately take over.

A fully managed service

The Telstra Managed Dedicated Server solution is a fully managed service. Skilled technicians in our UK data centres are available 24/7 to constantly manage, monitor and maintain the server environment and ensure its optimum performance. As well as the initial design and implementation, our service includes managing back ups and software licenses, updating anti-virus signatures and monitoring key processes.

Features summary:

• A comprehensive service

Encompasses design, implementation, management, monitoring and maintenance of hardware and operating system, patch management, anti-virus management and data back ups.

• Best practice design and configuration

Is carried out by highly skilled technicians to meet your specific requirements .

• Standardised build process and central deployment system

Allows for fast, consistent and repeatable implementations.

• Choice of hardware configurations

Gives organisations the flexibility to select the CPU and memory capacity they require.

• Hardware and software from leading vendors

Includes rack mount and blade servers from Hewlett Packard and Red Hat Enterprise Linux or Microsoft Windows Server operating systems.

• Solution-level Service Level Agreements (SLAs)

Provides high solution availability reflecting the inherent resiliency of the solution.

A portfolio of managed server solutions

The Telstra Managed Dedicated Server solution is one of three managed server solutions offered by Telstra International. Many customers take a combination of these in conjunction with highly available firewalls, load balancers and storage to provide them with a reliable and secure fully outsourced solution for all their mission-critical business applications.

To discuss your requirements and find out about the best Telstra Managed Server solution to meet your specific needs, please contact the Telstra sales team.

| | Managed Utility | Managed Optimised | Managed Dedicated |
|---------------------------|--|--|--|
| Description | 'In the cloud' CPU, RAM and storage | Virtual servers on dedicated blade servers | Physical server dedicated to one function |
| Typical Use | Mid sized web and application requirements | Complex bespoke infrastructure | Demanding applications and large databases |
| Virtualisation Technology | ✓ | ✓ | ✗ |
| Dedicated Server Hardware | ✗ | ✓ | ✓ |
| 24/7 Support On-site | ✓ | ✓ | ✓ |
| Typical SLA | 99.9% | 99.9% | 99.9% |

Telstra International trades in the UK and EMEA through Telstra Limited, a company registered in England and Wales with company number 03830643. Our registered address is Telstra House, 21 Tabernacle Street, London EC2A 4DE

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