



UK Data Centres



Online businesses need reliable and secure systems that are available 24/7. Moneybookers is no exception.

The challenge

Around the world, reported instances of online fraud are becoming more and more common. Moneybookers helps to abate consumers' concerns by providing them with a safe and easy way to make online payments. The organisation's secure e-payment system is sanctioned by some of the world's leading Internet businesses, including Thomas Cook, Skype and MTV Networks.

Because global consumers use the Internet to make purchases at all times of the day and night, Moneybookers has to ensure that its payment systems are available 24/7. To reduce the likelihood of a complete system failure in the event of an unexpected disaster, Moneybookers wanted to duplicate its systems at an entirely separate location. However, it first had to find a hosting partner that could meet its high expectations for system reliability and fault tolerance.

Needless to say, security was another crucial concern for the company. Moneybookers has built its reputation on delivering high standards of protection for its customers and cannot afford to jeopardise this in any way. The company also has ambitious plans to grow its market share and therefore needed a hosting solution that would be very flexible and scalable.



The solution

Moneybookers toured four different hosting centres and compared the facilities, pricing packages and services available at each. The company was very impressed by the high specification of Telstra's Hosting Centre in London's Docklands and its comprehensive disaster recovery policy, which ensures continuation of service, even in exceptional circumstances. Moneybookers also recognised that the centre offered the flexibility it needed to help it grow its business.

The company has acquired a number of full-height cabinets within Telstra's London Hosting Centre. The cabinets house a host of high-performance servers, firewalls, routers and environment monitors. Telstra has also provided multiple secure fibre channel gigabit-capacity leased lines for highly-available low-latency Internet connectivity for the company's infrastructure.

KEY BENEFITS:

- 24/7 availability of online payment applications
- Robust security to protect sensitive financial data
- Scalability to support the company's growth

The benefits

Since Moneybookers' hosted solution went live at Telstra's London Hosting Centre, the company has experienced a consistently high standard of reliability. Online consumers have been able to make transactions at all times of the day and night without experiencing any delays or interruptions in service. What is more, Moneybookers is confident that if a serious incident should occur, Telstra would be able to implement its robust disaster recovery strategies, divert services via its alternate hosting centre and minimise system downtime.

Like all of Telstra's Global Data Centres, the London Hosting Centre is protected by tight premises security, which helps Moneybookers to safeguard sensitive financial data. The Telstra Global Next IP™ network is also inherently secure, ensuring the confidentiality of each individual transaction.

Most significantly, Telstra has been able to support Moneybookers through a period of growth. The company has been able to easily increase the number of racks that it leases from Telstra, enabling it to build the capabilities and capacity of its e-payment system. As e-commerce continues to increase in volume and become a more important part of the worldwide economy, Moneybookers is well placed to expand its business.

About Telstra International

Telstra International is a UK-based global communications service provider and a division of the leading Australian tier 1 telecommunications and information services company, Telstra Corporation Limited.

Telstra International services over 200 of the world's top 500 companies, spanning the Asia Pacific, Latin America, North America and Europe. The company owns one of the most technologically advanced IP backbone global networks in the world and offers an extensive portfolio of state-of-the-art solutions.

“Not only do we have to ensure the constant availability of our services for customers worldwide, but we also have to demonstrate to our merchants and external bodies that our systems offer strong protection for consumers. Working with Telstra enables us to focus on expanding our business, safe in the knowledge that our systems are secure and available 24/7.”

Nikolai Riesenkauff, Co-CEO of Moneybookers

Telstra International trades in the UK and EMEA through Telstra Limited, a company registered in England and Wales with company number 03830643. Our registered address is 2nd Floor, Blue Fin Building, 110 Southwark Street, London SE1 0TA

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